



**Palm Beach County Landscape, Inc.**

1456 Skees Rd, Suite B  
West Palm Beach, FL 33411  
Office: (561) 687-9785  
Fax: (561) 793-1781  
info@pbclandscape.com  
www.pbclandscape.com

---

June 29<sup>th</sup>, 2018

Dear Bonita Isle Residents,

On behalf of all of us here at Palm Beach County Landscape, I want to thank your management team for the diligent work they have done over the past few months in selecting a new landscape company for Bonita Isle. It is truly an honor and a privilege to have been selected as your new landscape provider and we are excited about this opportunity and are looking forward to servicing your property beginning July 1<sup>st</sup>.

As the owner, I wanted to provide you with a brief description of the landscape services you have contracted us to provide and what you can expect to see from us in the coming weeks and months. As with any new property, it will take us a little time and a few visits to learn and understand all the specific nuances about your community but rest assured that we are committed to making a difference right from the very beginning and hope that you will be able to see those differences in the coming weeks. As the saying goes "**Rome wasn't built in a day**" and as such we aren't going to be able to correct everything during our first visit so please be patient.

**Mowing** - We are contracted to mow your property 38 times per year which is once a week between May and September and then every other week during the winter months. We currently have you scheduled to be mowed every Thursday unless rain during the week puts us behind schedule and prevents us from mowing you on Thursdays. If that's the case, we will contact your management team and typically reschedule you to be mowed the following day which would be Friday. During this weekly service we will also edge all hard-surface areas and planting beds, string trim around all buildings and obstacles and blow all grass clippings away from all beds, sidewalks and driveways.

**Trimming** - We have a separate trimming team that specializes only in trimming and therefore is not a part of our mowing team. This team will be in your community once a month for the first time on July 17<sup>th</sup> and July 18<sup>th</sup> to trim all the plants, hedges and appropriate ornamental material at each home. This service is limited to a maximum time spent at each home of 15 minutes and they will be instructed to focus on the most visible and standardized portions of your home during this initial visit.

We are fully aware of the various reflectors located at individual homes within your community and will instruct our team to **not** trim those homes with these reflectors. If you wish to have your home trimmed by us, please consider removing them prior to our scheduled service date.



Our contract also stipulates that we will only trim plants and shrubs up to a maximum height of 8 feet. If you have a home with overgrown plant material, or wish additional trimming performed beyond the 15-minute contracted time per home, please contact us through your management team and we will be more than happy to provide you with an individual proposal for any additional trimming or landscape needs. We ask that you please **do not** make this request to our on-site trimming team as they do not have the authority to grant this request and they have been instructed accordingly.

**Tree Trimming** - Our trim team will also remove all completely dead palm fronds and seed pods during their monthly trimming schedule up to a maximum height of 12 feet except for Sabal Palms and Areca Palms. They will also remove any low hanging branches or suckers from any hardwood trees up to a maximum height of 8 feet during this monthly service as well.

**Weed Control** - There are 2 separate types of weed control services that you will be receiving, the first one I would like to address is provided by PBCL and relates to the weeds in your planting beds, driveways, sidewalks and patios. We have a dedicated spray team that will service your property for the first time on Monday, July 16<sup>th</sup> and then once a month thereafter. This team will be walking around every home with a backpack sprayer with Roundup plus a residual herbicide to control any emerged weeds and minimize any new growth that might occur before our next application. Please note that this is a monthly treatment so if we kill all the weeds that are there on July 16<sup>th</sup> and a new batch of weeds emerge 2 weeks later, they won't be sprayed again until the following month.

**Fertilizer** - We are contracted to fertilize your turf and shrubs every 3 months for a total of 4 times per year. This application is applied according to UF IFAS Extension guidelines and includes a slow-release nitrogen fertilizer blend with micro-nutrients. If you are currently fertilizing your own yard, you may want to reconsider that application as it may no longer be needed unless you have specific fertilizer deficiencies in your yard.

**Turf & Shrub Pesticide Services** - Weeds in your turf, along with insects, fungus and diseases both in your turf and shrubs will be provided by ***Hulett Environmental Services***. Their first day of service will be Tuesday, July 3<sup>rd</sup>. They will be onsite once every 2 months to treat your entire community and then on an individual basis to treat any identified issues that may arise. Our Account Manager will be monitoring your community throughout the month for issues but if you see something specific at your home, please contact your management team so that they can provide us with that information. If you currently have someone already providing pesticide services to your lawn or shrubs, you may wish to contact them to make sure this is not a duplication of services. Please note that this does **not** include any services inside your home nor any "perimeter based" home services.



I apologize for the length of this letter, but my experience has taught me that the more informed you as a resident are of the services we provide; the better we are of exceeding your expectations based upon the services you have contracted us to provide.

As a final comment, please note that we are a full-service landscape company and as such can provide you with virtually any additional landscape services you desire. Some of the additional services we offer are new plant installations, complete renovations of your landscape, irrigation repair services, small to medium size tree removal, seasonal flower installation and mulch installations just to name a few. If you would like any of these services, please don't hesitate to contact us.

Once again, we are excited about the opportunity you have given us and are committed to providing you with the best landscape services possible. We look forward to getting to know you and your community and working with you in a partnership focused around improving the overall appearance of Bonita Isle.

Sincerely,

*Mark Holloway*

Palm Beach County Landscape, Inc.  
President  
[mark@pblandscape.com](mailto:mark@pblandscape.com)